



## Radiant Communications

*Creating cost effective solutions with cutting edge technology since 1985*

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# NEWS RELEASE

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### **Radiant Upgrades Speed and Capabilities of RM1100 Remote Monitoring System**

**South Plainfield, N.J.** — Radiant Communications, manufacturer of the broadband industry's largest portfolio of fiber optic solutions, has upgraded the PC Vision software for its innovative RM1100 real-time remote monitoring system to provide advanced capabilities and faster response speeds.

Radiant's RM1100 enables three users in different locations to simultaneously observe as many as four customers' visual and audio experiences using any computer that has an online connection and the PC Vision software. In addition, users can remotely control the converter box and start, stop and view VOD streams.

The RM1100's upgrade to version 2.5 of the PC Vision software enables users to remotely switch between RTP and TCP packets by tunneling into the company's network via a VPN line. It also improves the speed of the IR blaster and device searches in WAN and NAT environments.

Cable operators appreciate the bottom-line impact of the RM1100's advanced remote monitoring capabilities. Operating costs are reduced by remotely pinpointing the origin of technical issues without a costly truck roll which expedites problem resolution and facilitates prompt and effective customer service. In addition, the RM1100 is a valuable tool for advertising insertion quality control.

A representative from one of the largest MSOs stated, "With Radiant's RM1100 PC Vision 2.5, our company has successfully run four different feeds simultaneously in the quad view. This is a big step for us and provides us even more vital monitoring capabilities over our large system."

### **About Radiant Communications**

Radiant Communications manufactures the broadband industry's largest portfolio of fiber optic products for a variety of applications including the transmission of voice, video and data. The company leverages cutting edge technology to create cost effective solutions for fiber optic baseband systems; SDI, HDTV and multiplexed systems; MPEG 2 or 4 video and audio over IP; fiber optic broadband and L-Band systems. IP network solutions are offered in 10/100/1000

mbps as well as 10 gig solutions. All products can be delivered over single fiber solutions as well as CWDM and DWDM transports. For more information, visit [www.RCCfiber.com](http://www.RCCfiber.com).

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